

WIRRAL COUNCIL

SOCIAL CARE, HEALTH AND INCLUSION OVERVIEW AND SCRUTINY
COMMITTEE: 19 JUNE 2007

REPORT OF THE JOINT DIRECTOR OF PUBLIC HEALTH

YOUR DOCTOR, YOUR EXPERIENCE, YOUR SAY

Executive Summary

This report updates Members on the national GP survey Your Doctor, Your Experience, Your Say.

1 Background

- 1.1 The national GP survey Your Doctor, Your Experience, Your Say has been conducted on behalf of the Department of Health by Ipsos MORI. This is the largest ever survey of its kind aimed at General Practice patients. The survey began in January 2007 and final returns were closed off on 7th April 2007. Results were originally expected to be published on 31st May 2007, but subsequent guidance to PCTs indicates that it may be some time in June.
- 1.2 The survey has targeted 5 million registered GP patients nationally and the sample size for an average GP practice is 300 patients. With 60+ practices in Wirral a rough estimate of a local sample size would be in the region of 18,000 local residents. The subject matter of the survey aims to test whether participants were able to consult a GP within 2 working days, book in advance for non-urgent appointments, make contact easily by telephone, or make an appointment with a GP of Choice.
- 1.3 At its meeting in January, the Committee was informed about the national survey and agreed that it would consider the results at its meeting in June. At the time of writing results have not yet been published either nationally or broken down for local interpretation. Wirral PCT expects to be able to report locally and respond to the findings of the survey in due course and will follow this summary update with a full report to the Committee.

2 Local Member Support Implications

All wards of Wirral will be covered by the GP survey.

3 Background Papers

GP Access – report to Social Care, Health and Inclusion Committee, January 2007.

4 Recommendations

- 4.1 That Committee notes this summary report and is provided with the results and analysis of the national consultation when available.

MARIE ARMITAGE/JANE HARVEY
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